



**Get VIP care for your
country's most valuable
asset. YOUR RESIDENTS.**

Plans designed to protect the best of
your country. Exclusively from Cigna.

Together, all the way.®



With Cigna, your country's residents get the VIP healthcare they deserve.

The residents you send abroad country have vital work to do. At Cigna, we recognize that. Because our plans ensure simplicity and VIP treatment, they'll be able to focus on what they need to. We'll take care of their health.

Here are just a few examples of the VIP care they'll receive:

- ✓ **Requested pre-approvals are always prioritized**, often resolved in minutes (all out-patient treatments will be on reimbursement basis and in-patient will be on Guarantee-Of-Payment basis and require pre-approval)
- ✓ **Expedited lab reports**

Feel confident knowing your residents are covered by deeply experienced, global health specialists

When it comes to healthcare coverage and knowledge, rely on Cigna's wealth of experience. We've been:

- ✓ Caring for people for **over 225 years**
- ✓ Expanding our reach - we have people on the ground in **over 200 countries and jurisdictions**
- ✓ Serving clients across the globe for **more than 60 years**
- ✓ Growing - we are ranked **#13 on the Fortune 500**
- ✓ The longtime **insurer of choice** for governments, corporations, SMEs, and individuals



“Cigna has everything we need - giving me real value for money.”

Key product highlights

- Open access network which includes SEHA hospitals and clinics
- Cover for chronic and pre-existing conditions
- Full cover for cancer up to plan maximum
- Mental health support through the Employee Assistance Programme
- Cover for pandemics to plan maximum
- Optional routine health check-ups

Key service highlights

- 24/7 telehealth services at no additional cost
- 24/7 access to our customer service teams
- A suite of digital servicing tools for employers and Employees

“I feel like a VIP when I choose a Cigna Select Provider.”



Your residents get prioritized care through Cigna Select Providers

Designed to provide concierge-level experiences for in-patient and out-patient care, **Cigna Select Providers** ensures a more efficient, comfortable process. Just a few of its offerings:

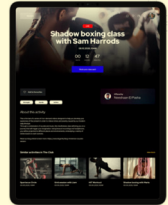
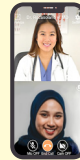
- ✓ A special, **dedicated customer service line** to arrange priority appointments, expedited prescription refills, and more
- ✓ **Free, luxury car service** to and from appointments (service available for in-patient customers only)
- ✓ For in-patient services, a **Cigna Health Ambassador** is available on-site
 - They'll escort you to your room, coordinate your care, and address any concerns
- ✓ Upgraded, **premium hospital rooms**
- ✓ Providers include King's College Hospital & Clinics, Zulekha Hospitals, and more.




Anytime, anywhere VIP care for body and mind

No matter where your residents go, they're taking a holistic health and wellbeing solution with them. Through their mobile phones, they can receive care, access wellbeing content, and more. These services are complimentary and available 24/7. They include:

- ✓ **Virtual, anytime doctor's appointments** by video or phone
- ✓ Free counseling sessions through the **Employee Assistance Program**
- ✓ 5,000+ on-demand **fitness and wellness classes** from one of Dubai's premier fitness studios



Let us tailor a plan for your country's specific needs



As we've been serving governments around the world for 50 years, you can count on our team of experts to customize a plan that's the perfect fit for your needs.

You and your residents can count on our white-glove customer service.

You'll enjoy:

- ✓ A consultative, responsive team
- ✓ Minimal administrative tasks – we handle most

Your residents enjoy:

- ✓ Expert, empathetic 24/7/365 customer service – available in multiple languages



Unlike other insurers, we focus exclusively on health and wellbeing. So, you can be sure that every member of the Cigna team is 100% focused on creating a VIP healthcare experience for every representative you have.

Find out how to get VIP Care for your country today.

To learn more about the plans we've created with the unique needs of governments in mind, contact us at



[phone number] or



[email address]